

PUBLIC NOTICE

TO: Melody Ranch Water System Consumers, Public Water System WY5601440

FROM: Brian Lenz and Thomas Kirsten

DATE: 21 February 2014

SUBJECT: System Flushing Follow Up

CC: Bre Bockstahler, US EPA Region 8; Demerie Northup, Grand Teton Property Management; Dave Larson, Mullikin, Larson, & Swift; Mike Dart, Teton County Public Health

PROJECT NO.: 00047.14.103

We would like to thank all of the homeowners, the Melody Ranch ISD Board, and Grand Teton Property Management for your patience and help in addressing the odor and taste nuisances from the early part of the week. Providing quality safe water to our consumers is our top priority.

What has been done?

As noted in the first notice and relayed to you in subsequent emails from the HOA, the water has been tested for coliforms and all the test results came back “SAFE”, which means that the coliform bacteria are not present in the water. The test results for these tests are available from the HOA.

After receiving “SAFE” test results for coliform bacteria each of the supply wells was flushed, the water in the storage tank replaced, and finally coliform free, good tasting, odor free, fresh water was flushed into the distribution system.

The level of chlorine disinfection in the water system was also increased to control contaminants that cause nuisance odors and tastes that exist in the water.

System operations were adjusted to change the cycling of the water through the storage tank during these months when the water usage is relatively low.

What is being done?

The initial review of the system indicates that the water system is in good working order and that there are no obvious or typical reasons that would explain the taste and odor issues from earlier in the week. There are many factors to consider and we are working with the Melody Ranch ISD and water quality specialists to develop a plan that is pragmatic. Water quality testing can be costly and time intensive and we want to make sure that our efforts are focused on the right factors. Ideally we would like to show you that your water not only tastes and smells fresh but is also empirically safe.

What should I do?

Now that fresh water has been flushed into the distribution system, please flush your home water systems. We recommend flushing water from each of your taps, your hot water heaters, water softeners, water filters, and any other components of your system until the fresh water reaches each of the taps.

If you do not notice an improvement in your water quality please contact us or the HOA. It is important when you contact us that you provide your name, address (or lot number), and any details regarding your water (e.g. dates or times of the day that you have issues). The water system has several areas that are difficult to flush and may require more attention. Your feedback helps determine where these areas are.

At this time there are no known health issues. If a situation arises where the water is no longer safe to drink, you will be notified within 24 hours.

If you have concerns regarding the chlorine in the water there are filtration and treatment systems available that can reduce or remove it before consumption.

This notice is being sent to you by **Melody Ranch Public Water System** State Water System ID#: **WY 5601440**.

For more information, please contact the Melody Ranch HOA at 307 733-0205, or Jorgensen Associates (Thomas Kirsten or Brian Lenz) 307 733-5150 or ja@jorgensenassociates.com.

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example renters or workers).*

Date distributed: Friday, 21 February 2014